

Business Change
Digital Health & Care Wales



Business Change Support Officer

Are you someone who's proactive, enthusiastic and passionate about sharing your fresh ideas?

Then DHCW's Business Change Support Officer role may be just what you're looking for!



GIG
CYMRU
NHS
WALES

Iechyd a Gofal
Digidol Cymru
Digital Health
and Care Wales

Rhwydwaith Darparu Newid Digidol
Digital Change Delivery Network

IGDC • DHCW

Meet the Head of Business Change

"I am Harriet Stone and I have been the Head of Business Change at Digital Health and Care Wales for over 7 years. I have a passion for utilising the tools and techniques of Business Change to influence and support the digital transformation taking place throughout NHS Wales.



The Business Change team is keen to invest into our talent pipeline, and we are very excited to offer the opportunity to join our Business Change Support Officer Programme.

Join our team and gain the foundational knowledge and understanding for all elements of Business Change."

How We Work

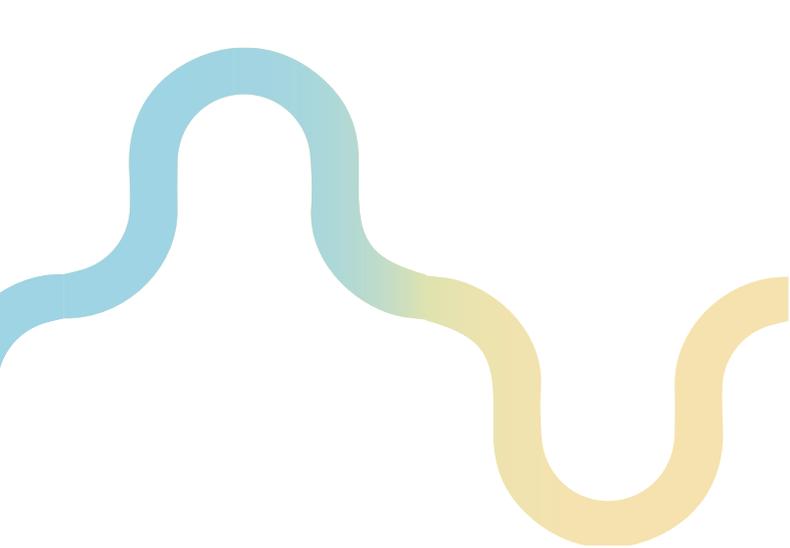
First established in 2016, each year the Business Change Team has expanded to support National Digital Solutions throughout Health Boards & Trusts in Wales transition to new digital ways of working.

Business Change in DHCW encompasses 4 key areas..

Operational Business Change

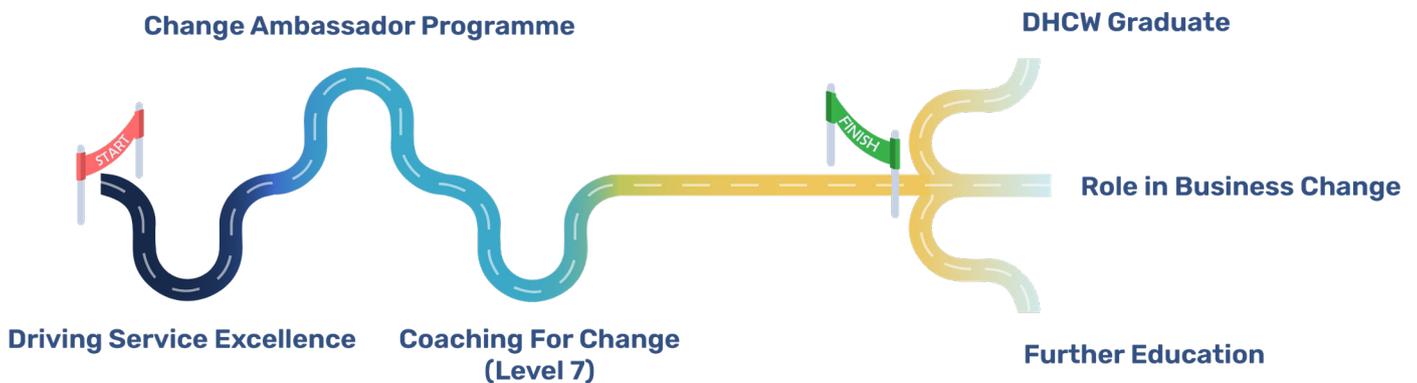
Digital Change Delivery Network





Join Our Team

As a peer group, over the course of the programme you will have the opportunity to share experiences and reflect on your learning.



Year 1: Foundational

Over your first four weeks you will build a greater understanding of the organisation and business change, with access to experienced professionals within DHCW.

Once you are up to speed, you will be embedded in one of our award winning teams and will undertake the following qualifications:

- **Driving Service Excellence Qualification (Level 5)**
- **Change Ambassador Programme Qualification (Level 6)**

Year 2: Progressional

In year 2, you will have the opportunity to undertake the Coaching for Change Qualification (Level 7).

At 18 months, you will meet with the Head of Business Change to discuss your next career step, which may include:

- **Joining a Graduate Scheme***
- **A role in Business Change***
- **Further Education**
- **Other opportunities***

*Subject to opportunities available at the end of the programme

What's on offer?

- A 22-month fixed term contract paying circa £25,147-£27,596*
- Excellent on-the-job learning and development opportunities
- Opportunities to undertake qualifications with accredited learning points that can be used towards further learning
- Blue Light Discount Card

Get in touch

Have you been inspired to join our team?

The application process for the Business Change Support Officer involves three stages:

1. Application form- closing date for applications March 22nd
2. Assessment Centre - Week commencing April 15th
3. Second Stage Interviews - Week commencing April 29th

For further information on this role, including the application form and advice on how to apply, please contact: DHCW.DigitalChangeNetwork@wales.nhs.uk.

For more information on the DHCW Business Change team, please scan the QR Code



Scan to find out more!