



AM Notice: AM 2014/07 Date of Issue: 29/04/2014

Analysis Method Notice

PART 4 OF THE MENTAL HEALTH MEASURE ADVOCACY SERVICES

An accredited Analysis Method describes a method that has been agreed for use in the production of published national outcome indicators, performance measures and/or currencies

Analysis Methods are developed and / or agreed by the Analysis Methodologies Group. They are accredited by the Welsh Information Standards Board. For further details about the group, including Terms of Reference and membership, please visit the following website:

http://howis.wales.nhs.uk/sites3/page.cfm?orgid=742&pid=56696

WISB Reference: ISRN Ref. 2013/021

Please address enquiries about this Analysis Method the NHS Wales Informatics Service Data Standards Team.

E-mail: data.standards@wales.nhs.uk / Tel: 029 2050 2539

WISB Appraisal Assessment	Accredited This Analysis Method has been appraised by WISB and is felt to be fit for purpose in that it: • Meets the business requirement; • Is reproducible by organisations, where appropriate.		
Status of Data Standards Assurance	WISB Reviewed The data used in this Analysis Method are based on data item standards that have been through the Information Standards Assurance Process.		
WISB Outcome(s)	<u>Outcome</u>		

AM 2014/07 Page 1 of 6

Indicator

The percentage of hospitals within an LHB which have arrangements in place to ensure advocacy is available to all qualifying patients.

Target:

100% - the target is monitored by individual Local Health Board (LHB).

Rationale / Context

The Mental Health (Wales) Measure 2010 will ensure appropriate care is in place across Wales which focuses on people's mental health needs. It places new legal duties on Local Health Boards and Local Authorities about the assessment and treatment of mental health problems and improves access to independent mental health advocacy for people with mental health problems.

The measure has four main parts. This indicator relates to Part 4 which supports every in-patient to have help from an independent mental health advocate if wanted. It ensures all inpatients in Wales, who are receiving assessment or treatment for a mental disorder, are entitled to request support from an Independent Mental Health Advocate (IMHA). This extends the Independent Mental Health Advocacy scheme provided under the Mental Health Act 1983. It covers patients subject to compulsion under the Mental Health Act 1983, and those in hospital voluntarily. This includes patients that are receiving treatment for their mental disorder in: mental health specific hospitals, independent hospitals and general hospitals

Section 48 of the Measure places a 'duty to review' upon Welsh Ministers within 4 years of the implementation of the Measure.

Data Source

Mental Health (Wales) Measure 2010 Data Collection – Part 4.

Definitions:

Definitional Guidance:

The Mental Health Measure Part 4 Proforma is an aggregate data collection. Whereas more complex methodologies could be applied to patient-level data sets, in this case, extensive definitional guidance has been provided to LHBs to enable them to determine the content of their aggregate returns. The central 'analysis' of these returns is then comprised of the straightforward selection of relevant counts for onward presentation.

The following data items and terms are relevant

Data Items:

n/a

Terms:

n/a

The definitions associated with all the data items and terms above can be accessed via the NHS Wales Data Dictionary - http://www.datadictionary.wales.nhs.uk.

AM 2014/07 Page 2 of 6

Detailed Specification

- "Advocacy services": The help which independent mental health advocates (IMHAs) are to provide must include helping all eligible patients to obtain information about, and understand:
 - a. what (if any) medical treatment is being given to the patient or is being proposed or discussed in the patient's case;
 - b. why such treatment is being given, proposed or discussed;
 - c. the authority under which it is, or would be, given.

IMHAs can also help eligible patients:

- a. to become involved, or more involved, in decisions made about their care or treatment specifically, or more generally, decisions about care and treatment;
- b. to complain about their care or treatment;
- c. to receive information about other services which are or may be available to them.

Qualifying patients are individuals who are eligible for independent mental health advocacy services if they fall within the meaning of a Welsh qualifying compulsory patient or the meaning of a Welsh qualifying informal patient i.e.

"Qualifying compulsory patients": patients who are:

- a. detained under the 1983 Act (which includes patients on leave of absence from hospital) in a hospital or registered establishment situated in Wales;
- b. conditionally discharged;
- c. subject to guardianship and the responsible local social services authority is situated in Wales; or
- d. subject to supervised community treatment (SCT), the responsible hospital for them is situated in Wales.

This includes patients who are:

- a. detained for assessment on the basis of an emergency application (section 4); or
- b. detained under the "holding powers" in section 5 of the 1983 Act.

It does not include a person detained in a place of safety under section 135 or 136 of the 1983 Act.

Other patients are eligible as Welsh qualifying compulsory patients if they are:

- a. being considered for a treatment to which section 57 applies ("a section 57 treatment") whether they are detained under the 1983 Act or not; or
- b. under 18 and being considered for electro-convulsive therapy (ECT) or any other treatment to which section 58A applies ("a section 58A treatment"), again whether they are detained under the 1983 Act or not.

Patients who qualify because they are being considered for one of these treatments remain eligible until the treatment is finished (or stopped), or it is decided that they will not be given the treatment for the time being.

"Qualifying informal patients": is a person who is:

- a. an in-patient in a hospital or registered establishment situated in Wales;
- b. is receiving treatment for, or assessment in relation to, mental disorder at that hospital or registered establishment; and
- c. is not subject to powers under the 1983 Act who would render them liable to be detained.

Calculation:

Numerator

Total number of hospitals having arrangements in place to ensure advocacy is available to all qualifying patients at the end of the 6 month period.

Denominator

Total number of hospitals within an LHB at the end the 6 month period.

AM 2014/07 Page 3 of 6

Reporting Frequency

Aggregate returns are submitted monthly to Welsh Government by Welsh LHBs / Trusts every six months (twice yearly, in October and April), on the last calendar day following the end of the previous six month period If this falls on a weekend, then it will be the next working day following the weekend.

Publication of performance data currently takes place on a bi-monthly basis. It is anticipated that over the next few months a set of high level indicators will be reported on a monthly basis.

Areas for Future Development

The following points reflect considerations raised by either the Analysis Methodologies Group or WISB in terms of aspects of the Analysis Method that require further investigation or development.

For a full breakdown of the issues considered, please refer to the formal WISB Outcome for this Analysis Method, which can be access via the Information Standards Assurance website:

http://howis.wales.nhs.uk/sites3/page.cfm?orgid=742&pid=52532

None applicable.

AM 2014/07 Page 4 of 6

Appendix A – Additional Information

Below is an example of the Mental Health Part 4 pro-forma:

N	lental Health Measure Part 4 (6 Monthly R	eturn)						
Lo	cal Health Board (select from drop down list)							
				Data Relating to the 6 months ending:				
ln	Indicator		Mar-2013	Sep-2013	Mar-2014	Sep-2014	Mar-2015	
1	Total number of hospitals within Local Health Board [end of 6 month census snapshot]	NHS Mental Health hospitals						
		Independent Mental Health hospitals						
		Other NHS hospitals						
		Total number of hospitals at the end of each 6 month period	0	0	0	0	0	
	How many hospitals have arrangements in place	NHS Mental Health hospitals						
	to ensure advocacy is available to <u>qualifying</u> <u>patients</u> ?	Independent Mental Health hospitals						
1		Other NHS hospitals						
	[end of 6 month census snapshot]	Total number of hospitals with arrangements in place at the end of each 6 month period	0	0	0	0	0	
	How many <u>qualifying compulsory patients</u> have accessed advocacy services in the following hospitals? [6 month count]	NHS Mental Health hospitals						
		Independent Mental Health hospitals						
3		Other NHS hospitals						
		Any other setting						
		Total number of qualifying compulsory patients accessing advocacy services during the 6 month period	0	0	0	0	0	
	How many <u>qualifying informal / voluntary</u> <u>patients</u> have accessed advocacy services in the following hospitals? [6 month count]	NHS Mental Health hospitals						
		Independent Mental Health hospitals						
4		Other NHS hospitals						
		Any other setting						
		Total number of qualifying informal / voluntary patients accessing advocacy services during the 6 month period	0	0	0	0	0	
5	Total number of Independent Mental Health Advocates (IMHAs) in Local Health Board at the end of each 6 month period [end of 6 month census snapshot]							
	What is the qualification status of the IMHAs in	Number of IMHAs who satisfy appointment requirements at the end of each 6 month period						
۱,	the Local Health Board (see indicator 5)	Number of IMHAs with C and G NAQ Level 3 Cert in Independent Advocacy at the end of each 6 month period						
	[end of 6 month census snapshot]	Number of IMHAs with specialist level 4 Cert at the end of each 6 month period						
		Number of IMHAs with specialist in Children and Young People Level 4 Cert at the end of each 6 month period						
7	Does your advocacy provider have the 'Action for	Advocacy' quality performance mark (select from drop down list)? [end of 6 month census snapshot]						

AM 2014/07 Page 5 of 6

Appendix B – SQL Code (where applicable)

Important: The following code is intended for information purposes only. It will contain references to specific references (servers, data item descriptions etc.) that are applicable within the NHS Wales Informatics Service only and therefore will not be suitable for direct application to local (LHB) data.

n/a

AM 2014/07 Page 6 of 6