

Certificate of Approval

This is to certify that the Management System of:

NHS Wales Informatics Service

Ty Glan-yr-Afon, 21 Cowbridge Road East, Cardiff, CF11 9AD, United Kingdom

has been approved to the following standards:

ISO/IEC 20000-1:2011



David Derrick

Issued by: Lloyd's Register Quality Assurance Ltd

This certificate is valid only in association with the certificate schedule bearing the same number on which the locations applicable to this approval are listed.

Current Issue Date: 9 November 2018
Expiry Date: 2 November 2021
Certificate Number: 10149261

Original Approvals:
ISO/IEC 20000 - 3 November 2015

Approval Numbers: Approval Numbers: ISO/IEC 20000-1:2011 - 0009716

The scope of this approval is applicable to:

Critical category IT Services identified within the Service Catalogue to internal users, NHS Local Health Boards, NHS Trusts and GP practices in Wales.



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Certificate Schedule

Certificate Identity Number: 10149261

Location	Activities
Ty Glan-yr-Afon, 21 Cowbridge Road East, Cardiff, CF11 9AD, United Kingdom	<p>ISO/IEC 20000-1:2011</p> <p>Critical category IT Services identified within the Service Catalogue to internal users, NHS Local Health Boards, NHS Trusts and GP practices in Wales.</p>
Technium 2, King's Road, Swansea, SA1 8PH, United Kingdom	<p>ISO/IEC 20000-1:2011</p> <p>Critical category IT Services identified within the Service Catalogue to internal users, NHS Local Health Boards, NHS Trusts and GP practices in Wales.</p>
Building 4, St Davids Park, Jobs Well Road, Carmarthen, SA31 3HB, United Kingdom	<p>ISO/IEC 20000-1:2011</p> <p>Critical category IT Services identified within the Service Catalogue to internal users, NHS Local Health Boards, NHS Trusts and GP practices in Wales.</p>
Preswylfa, Hendy Road, Mold, CH7 1PZ, United Kingdom	<p>ISO/IEC 20000-1:2011</p> <p>Critical category IT Services identified within the Service Catalogue to internal users, NHS Local Health Boards, NHS Trusts and GP practices in Wales.</p>



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10/11 Oldfield Road, Bocam Park, Pencoed,
CF35 5LJ, United Kingdom

ISO/IEC 20000-1:2011

Critical category IT Services identified within the Service Catalogue to internal users, NHS Local Health Boards, NHS Trusts and GP practices in Wales.

Mamhilad House, Mamhilad Park Estate,
Pontypool, NP4 0YP, United Kingdom

ISO/IEC 20000-1:2011

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