30ain O Hydref / 30th October 2020

ICO News: ICO takes enforcement action against Experian after data broking investigation
The Information Commissioner's Office (ICO) has ordered the credit reference agency Experian Limited to make fundamental changes to how it handles people's personal data within its direct marketing services.

ICO News: Greater Manchester claims management company fined £250,000 for making millions of nuisance calls
The ICO has fined Reliance Advisory Limited £250,000 for breaking electronic marketing law. The ICO found that over a six month period RAL made 15.1 million calls in relation to claims management services such as mis-sold PPI. All of the calls, of which 1.1 million connected, were made to people who had not consented to receive them.

News Article: EU investigates Instagram over handling of children's data
Instagram is being investigated by Ireland's Data Protection Commissioner over its handling of children's personal data on the platform.

News Article: Therapy patients blackmailed for cash after clinic data breach
Patients of a large psychotherapy clinic in Finland have been contacted individually by a blackmailer after their data was stolen. The data appears to have included personal identification records and notes about what was discussed in therapy sessions.
[Relates to Finland]

This eAlert is intended for staff, both within the NHS Wales Informatics Service and other NHS organisations, who may have an interest in Information Governance issues that affect the NHS in Wales. If you have any articles which you feel would also be useful to colleagues, please feel free to forward them for inclusion in our next edition.

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