20^{fed} O Dachwedd / 20th November 2020

ICO News: ICO fines Ticketmaster UK Limited £1.25million for failing to protect customers' payment details The Information Commissioner's Office (ICO) have fined Ticketmaster UK Limited after finding that the company had failed to put appropriate security measures in place to prevent a cyber-attack on a chat-bot installed on its online payment page.

News Article: UN calls for data protection during pandemic

The United Nations (UN) has issued a joint statement insisting nations uphold data protection and privacy during the response to Covid-19.

News Article: Privacy concerns as 4.5 million devices returned to UK employers 'may hold personal data'
New research estimates that 4.5 million devices used for work purposes are being returned to organisations, many of which may still have information such as bank and credit card details, personal passwords, and photos on them.

News Article: Data protection: employer entitled to process data relating to alleged commission of offence In this review of the Hopkins v Revenue and Customs [2020] 8WLUK 232 HMRC, the importance of organisations being transparent with their employee and having a legitimate ground for processing data on them was highlighted.



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This eAlert is intended for staff, both within the NHS Wales Informatics Service and other NHS organisations, who may have an interest in Information Governance issues that affect the NHS in Wales. If you have any articles which you feel would also be useful to colleagues, please feel free to forward them for inclusion in our next edition.

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